# Schwab Personal Choice ch Retirement Account<sup>®</sup> (PCRA) Participant Limited Power of Attorney (LPOA) Terms Open a PCRA Today

*charles* schwab CORPORATE SERVICES

1-888-393-PCRA (7272)

Page 1 of 4

- All sections of this form (Sections 1-4) and your signature must be completed in ink.
- Forms completed in pencil, photocopies or faxes will not be processed.

### 1. Establish Your PCRA.

Please complete all sections below. We respect your privacy. Schwab will use the information you provide to open and service your accounts, communicate with you and provide information about products and services. Read about Schwab's privacy policy at **www.schwab.com/privacy**.

#### Tell Us About Yourself.

Retirement Plan Name/Employer*		Social Security/Tax ID No.									
Mr. Mrs. Ms. Miss	Dr.	Date of Birth (mm/dd/yyyy)		Mother's Maiden	lother's Maiden Name						
Name (First) (Middle)	(Last)	Driver's License Number, State		Are you known b	Are you known by another name? Specify:						
Home Street Address (no P.O. boxes)		L Securities industry regula	tions require t	that we collec	t the following information:						
City, State, Zip Code		Check only one: Employed Self-employed Retired Student Not employed									
Mailing Address (if different from above; P.O. box	tes may be used)	Employer	Industry		Occupation/Position						
Home Telephone Number (required) ( )	Business Telephone Number	Business Street Address	1	City, State, Zip C	ode						
Email Address <sup>†</sup> (See Section 3, Enrollment for E	ectronic Trade Confirmations.)	List any security firm(s) you are employed by or in which you are a director or owner.* Specify:									
If you are unsure about your retirem human resources or benefits depart	ent plan name, please confirm with your nent.	List all publicly traded companies in which you are a director, 10% shareholder or policy-making officer. Specify:									
1	you consent to receiving email from	Marital Status Number of Dependents									

By providing your email address, you consent to receiving email from Schwab. Information about opting out of certain email communications is provided at www.schwab.com/privacy.

\*Attach a Rule 407 letter from your employer's compliance department if you are employed by a securities firm. Rule 407 of the New York Stock Exchange (NYSE) governs the opening of brokerage accounts by employees of any NYSE member firm or employees of the NYSE. The National Association of Securities Dealers, Inc. (NASD) Conduct Rule 3050 imposes similar obligations on employees of the NASD member firms. Compliance with NYSE Rule 407 satisfies the requirements of the NASD obligations. If you are unsure about whether the Rule 407 letter applies to you, please confirm with your employer's compliance department before submitting this application.

2. Create Your Investment Profile. Securities industry regulations require that we collect this information.

Overall Investment Objective of Account <sup>s</sup> :	Investment Knowledge:	Investment Experience:	Federal Income Tax Bracket:	Annual Income:	Liquid Net Worth:
<ul> <li>Capital Preservation</li> <li>Income</li> <li>Growth</li> <li>Speculation</li> </ul>	☐ None ☐ Limited ☐ Good ☐ Extensive	□ None □ Limited □ Good □ Extensive	□ 10% □ 15% □ 27% □ 30% □ 35% □ 38.6% □ Other:	□ Under \$15,000 □ \$15,000-\$24,999 □ \$25,000-\$49,999 □ \$50,000-\$99,999 □ \$100,000 or More	□ Under \$25,000 □ \$25,000-\$49,999 □ \$50,000-\$99,999 □ \$100,000-\$249,999 □ \$250,000 or More □ Specify:

<sup>s</sup>Investment Objective Definitions: Capital Preservation: The objective of capital preservation is to protect your initial investment by choosing investments that minimize the potential of any loss of principal. The long-term risk of capital preservation is that the returns may not be adequate to offset inflation. Income: The primary objective of an income strategy is to provide current income rather than long-term growth of principal. Growth: The objective of a growth strategy is to increase the value of your investment over time while recognizing a high likelihood of volatility. Speculation: A speculator's objective is to assume a higher risk of loss in anticipation of potentially higher-than-average gain by taking advantage of expected price changes.



## 3. Select the Account Features You Want.

#### Web Access to Your PCRA

Select below if you would like to view your account information and place trade orders online. To access your account through the web, your email address is required. Yes, I want web access.\* No, I do not want web access. Call 1-888-393-PCRA (7272) to add web access at a later date.

#### **Enrollment for Electronic Trade Confirmations**

By providing your email address, you also consent to receiving Schwab eConfirms<sup>®</sup> (trade confirmations sent to your email address detailing any purchase or sale of a security). Mutual fund prospectuses for initial fund purchases and trade terms and conditions will be available on the web by link from the eConfirm. Unless you check the box below, we will soon send you an email to the above address with more information about eConfirms and your consent, and to verify your email address. Later, if you decide you do not want eConfirms, you may change your election and receive paper trade confirmations through the U.S. mail. If we can't verify your email address or are unable to deliver email to you at that address, we will send you paper trade confirmations through the U.S. mail.

No, at this time I do not want eConfirms.

\*Expect an email shortly, asking you to log in and change your temporary password.

### 4. Agree to Terms.

By signing this form, you ("Participant") and Charles Schwab & Co., Inc. ("Schwab") agree that the authority conferred on Participant by the Plan Sponsor, Plan Trustees ("Trustees") or by the Custodial Institution for the Plan (the "Institution"), as the case may be, in accordance with the LPOA Authorization to Participant in the Schwab Personal Choice Retirement Account® Plan Application, shall be exercised according to the following terms and conditions. If you are the beneficiary of a deceased Participant, you will be considered the "Participant" for purposes of this form.

**PCRA Fees.** The Retirement Plan Provider, Trustee or Institution may charge additional fees for opening and maintaining Participant's PCRA.

# Understanding Our Agreement. Participant agrees to:

- Read the Schwab One® Account Agreement;
- Read other agreements relating to Participant's PCRA;
- Read amendments to the agreements;
- Contact a Schwab representative if Participant does not receive or understand the agreements or amendments; and
- Be bound by the terms of these agreements and all amendments.

If Participant adds features to Participant's PCRA after it is opened, Participant agrees to be bound by the terms in the agreements relating to these features.

#### **Responsibility for Investment Decisions.** Participant acknowledges that:

- Participant is responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy;
- Except as provided in this section, Schwab is not responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy;
- Schwab will not give legal or tax advice;
- Schwab is in no way responsible for supervising or monitoring trading in Participant's PCRA;
- Participant understands that no investments will be made with respect to Participant's PCRA except as Participant specifically instructs Schwab; and

• Purchases and sales of securities in Participant's PCRA are subject to commissions and transaction fees.

Schwab agrees that it is responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy for Participant **only** (1) if required by applicable law, or (2) if:

- A Schwab representative gives advice directly to Participant; and
- The advice is clearly identified as a Schwab recommendation for Participant to enter into a particular transaction or to buy or sell a particular security.

**Credit Verification.** Participant authorizes Schwab to inquire from any source, including a consumer reporting agency, as to Participant's creditworthiness and ongoing eligibility for the account at any time throughout the life of the account, and thereafter for debt collection or investigative purposes.

Authorization to Trade for PCRA. Participant may place trading orders for Participant's PCRA pursuant to the LPOA. The Plan Sponsor, Trustees or Institution may revoke the LPOA at any time by giving written notice to Schwab. Participant agrees not to take any actions that exceed Participant's authority under the LPOA or any other agreement between Participant and the Trustees or Institution or Plan Sponsor with respect to which the PCRA is opened.

Appointment of Limited Power of Attorney for Third Party. By execution of a Schwab Personal Choice Retirement Account Limited Power of Attorney (LPOA) for Third Party, including a Schwab Personal Choice Account Limited Power of Attorney (LPOA) for an Investment Manager, Participant may grant authority to an attorney-infact to trade in Participant's PCRA but not to make withdrawals. The ability to work with a third party, including a professional money manager, varies by retirement plan.

Mutual Fund Minimum Investments. Participant acknowledges that mutual funds require a specified minimum investment, and that until sufficient amounts have been deposited into Participant's PCRA, it will not be possible to invest in such mutual funds.

Uninvested Funds. All uninvested funds held within Participant's PCRA will be automatically

invested (swept) into the Schwab Money Market Fund. It is the responsibility of Participant to allocate funds into other investments, if so desired, once funds have been invested (swept) into the Schwab Money Market Fund.

Trading Restrictions. PCRA may not include trading on "trade-away" trades, collectibles, currencies, precious metals, real estate, private placements, futures, commodities, margin accounts, index and equity options, short sales or Schwab corporate debentures/collateralized debt obligations. If specifically allowed by Participant's retirement plan, Participant may write covered calls and buy protective puts. Participant must complete a Schwab Personal Choice Retirement Account Options Application—Participant's retirement plan may have other trading restrictions that limit Participant's investment options.

**Compliance with Applicable Law.** Participant will comply with all applicable state and federal securities laws.

Information. Participant will provide promptly any information reasonably requested by Schwab concerning the management of Participant's PCRA or compliance with this Agreement. If questions arise concerning compliance with any law, Participant will take any action believed by Schwab to be necessary and proper to ensure compliance with applicable law. Schwab has no duty to supervise or monitor Participant's management of Participant's PCRA or compliance with applicable laws. Schwab may disclose Participant's name, address and share position upon request to companies whose securities are held in Participant's PCRA, unless Participant notifies Schwab in writing not to disclose this information.

**Indemnification.** Participant will indemnify and hold harmless Schwab, its affiliates and their directors, officers and employees from and against all claims, actions, costs and liabilities, including attorneys' fees, arising out of or relating to:

- Any breach by Participant of any provision of this Agreement;
- Any dispute between Participant and Plan Sponsor; and
- Any dispute between Participant and the Trustees (or the Institution [if applicable]) except when The

FOR CHARLES SCHWAB USE ONLY:												
Branch Office and Account Number		—										

#### 4. Agree to Terms. (Continued)

Charles Schwab Trust Company, or any of its affiliates, acts as the Trustee (or the Institution [if applicable]) for Participant's plan assets.

**Trade Confirmations and Account Statements.** Unless the Plan Sponsor, Trustees or Institution direct otherwise, Schwab will send trade confirmations and account statements to Participant and, if requested by the Plan Sponsor, Trustees or Institution, to the Plan Sponsor, Trustees or Institution and other parties as directed.

Transfers to and from PCRA and Distributions.

Participant is solely responsible for contacting Participant's Retirement Plan Services Provider to direct transfers between Participant's PCRA and the core investment options, if applicable, available through Participant's retirement plan. Transfers into Participant's PCRA will be automatically invested (swept) into the Schwab Money Market Fund until Participant instructs Schwab to allocate funds into other investments. Transfers out of Participant's PCRA to the core investment options will be made from the Schwab Money Market Fund. Participant is solely responsible for instructing Schwab to liquidate sufficient PCRA assets for a cash distribution from the plan, including a lump-sum distribution, and for ensuring that sufficient funds are held in the Schwab Money Market Fund prior to requesting any cash transfer from PCRA. Participant may be able to make an in-kind transfer or distribution, such as one in the form of a direct rollover to an Individual Retirement Account (IRA). Contact your Retirement Plan Services Provider to determine eligibility for an in-kind transfer or distribution.

Liquidation. If for any reason Participant's PCRA has insufficient funds to cover the purchase price of any trade or a fee, Schwab may take appropriate steps in its discretion to complete, cancel or liquidate one or more transactions or investments. Additionally, Schwab may, on direction from an authorized party, which may include the Plan Sponsor, Trustees or Institution, liquidate one or more transactions or investments in order to address corrections which may be required pursuant to the provisions of the plan document, the Employee Retirement Income Security Act of 1974, as amended (ERISA), or the Internal Revenue Code of 1986, as amended (IRC), including, but not limited to, the correction of excess annual additions pursuant to IRC 415, of excess contributions pursuant to IRC 401(k), of excess aggregate contributions pursuant to IRC 401(m) and of excess deferrals pursuant to IRC 402(g), to the extent that Schwab has either been informed by the authorized party that such correction is required or has the responsibility for the determination of the need for such correction pursuant to the terms of the Schwab One® Account Agreement and any other applicable agreements between Schwab and the authorized party.

**Entire Agreement.** This Agreement contains all of the agreements, representations and understandings made between Participant and Schwab. All modifications and amendments hereto must be in writing and signed by both parties.

**Waivers.** The failure of either party at any time to require performance by the other party of any provision of this Agreement will not affect in any way the right to require such performance at any time thereafter. The waiver by either party of a breach of any provisions hereof will not be taken or held to be a waiver of the provision itself.

**Governing Law.** This Agreement, and all future agreements you shall enter into with Schwab, unless otherwise indicated on such other agreement, shall be governed by the law (but not the choice or law doctrines) of the state of California. This is the case regardless of whether you reside or transact business with Schwab in California or elsewhere, except that the section entitled "Arbitration" shall be governed by the Federal Arbitration Act.

Required Arbitration Disclosures. Regulatory authorities require that any brokerage agreement containing a predispute arbitration agreement must disclose that this agreement contains a predispute arbitration clause. This Agreement contains a predispute arbitration clause. By signing an arbitration agreement, the parties agree as follows:

- All parties to this agreement are giving up the right to sue each other in court, including the right to a trial by jury, except as provided by the rules of the arbitration forum in which a claim is filed.
- Arbitration awards are generally final and binding; a party's ability to have a court reverse or modify an arbitration award is very limited.
- The ability of the parties to obtain documents, witness statements and other discovery is generally more limited in arbitration than in court proceedings.
- The arbitrators do not have to explain the reason(s) for their award.
- The panel of arbitrators will typically include a minority of arbitrators who were or are affiliated with the securities industry.
- The rules of some arbitration forums may impose time limits for bringing a claim in arbitration. In some cases, a claim that is ineligible for arbitration may be brought in court.
- The rules of the arbitration forum in which the claim is filed, and any amendments thereto, shall be incorporated into this agreement.

No person shall bring a putative or certified class action to arbitration, nor seek to enforce any predispute arbitration agreement against any person who has initiated in court a putative class action; or who is a member of a putative class who has not opted out of the class with respect to any claims encompassed by the putative class action until:

- 1. the class certification is denied;
- 2. the class is decertified; or
- 3. the customer is excluded from the class by the court.

Such forbearance to enforce an agreement to arbitrate shall not constitute a waiver of any rights under this Agreement except to the extent stated herein. Arbitration Agreement. Any controversy or claim arising out of or relating to (i) this Agreement, any other agreement with Schwab, an instruction or authorization provided to Schwab or the breach of any such agreements, instructions, or authorizations; (ii) the Account, any other Schwab account or Services; (iii) transactions in the Account or any other Schwab account; (iv) or in any way arising from the relationship with Schwab, its parent, subsidiaries, affiliates, officers, directors, employees, agents or service providers, including any controversy over the arbitrability of a dispute, will be settled by arbitration.

This arbitration agreement will be binding upon and inure to the benefit of the parties hereto and their respective representatives, attorneys-in-fact, successors, assigns and any other persons having or claiming to have a legal or beneficial interest in the Account, including court-appointed trustees and receivers. This arbitration agreement will also inure to the benefit of third party service providers that assist Schwab in providing Services ("Third Party Service Providers") and such Third Party Service Providers are deemed to be third party beneficiaries of this arbitration agreement.

The parties agree that this arbitration agreement will apply even if the application to open the Account is denied and will survive the closure of your Account and/or the termination of services rendered under this Agreement.

Such arbitration will be conducted by, and according to the securities arbitration rules and regulations then in effect of, the National Association of Securities Dealers (NASD) or any national securities exchange that provides a forum for the arbitration of disputes, provided that Schwab is a member of such national securities exchange at the time the arbitration is initiated. Any party may initiate arbitration by filing a written claim with the NASD or such eligible national securities exchange. If arbitration before the NASD or an eligible national securities exchange is unavailable or impossible for any reason, then such arbitration will be conducted by, and according to the rules and regulations then in effect of, the American Arbitration Association (AAA). If arbitration before the AAA is unavailable or impossible for any reason, the parties agree to have a court of competent jurisdiction appoint three (3) arbitrators to resolve any and all disputes or controversies between or among the parties. Each party shall bear its own initial arbitration costs, which are determined by the rules and regulations of the arbitration forum. In the event of financial hardship, the arbitration forum may waive certain costs in accordance with such rules. At the conclusion of the hearing, the arbitrators will decide how to assess the costs of the arbitration among the parties.



Any award the arbitrator makes shall be final and binding, and judgment on it may be entered in any court having jurisdiction. This arbitration agreement shall be enforced and interpreted exclusively in accordance with applicable federal laws of the United States, including the Federal Arbitration Act. Any costs, fees or taxes involved in enforcing the award shall be fully assessed against and paid by the party resisting enforcement of said award.

All notices from one party to the other involving arbitration shall be considered to have been fully given when so served, mailed by firstclass, certified or registered mail, or otherwise given by other commercially accepted medium of written notification.

In addition to the above provisions, if a party to this Agreement is or becomes a non-U.S.

resident at the time of any controversy subject to this arbitration agreement, such party acknowledges and agrees to the following additional provisions:

- (1) The rules of the organization administering the arbitration specifically provide for the formal designation of the place at which the arbitration is to be held.
- (2) Entering into this Agreement constitutes consent to submit to the personal jurisdiction of the courts of the state of California, U.S.A., to interpret or enforce any or all of these arbitration provisions. Judgment on any arbitration award may be entered in any court having jurisdiction, or application may be made to such court for judicial acceptance of the award and an order of enforcement, as the case may be.
- (3) The exclusive language to be used by the parties and the arbitrators in the arbitration proceedings shall be English. Any party wishing an interpreter shall make all arrangements directly with the interpreter and shall assume all costs of the service.
- (4) If a party is a foreign government or state, state-owned or state-operated enterprise or other instrumentality of a foreign government or state, such party waives all rights of sovereign immunity and neither the Federal Act of State doctrine nor the doctrine of sovereign immunity shall apply insofar as any enforcement in courts located in the U.S.A. is concerned.

BY SIGNING THIS AGREEMENT, I ACKNOWLEDGE THAT I HAVE RECEIVED A COPY OF THE ACCOUNT TERMS TO RETAIN FOR MY RECORDS. Note that the Account Agreement contains a predispute arbitration agreement, which is set forth in Section 23, pages 41–43, of the Schwab One<sup>®</sup> Account Agreement.

Signature (in ink)		
Required	Participant Signature	Date

FOR CHARLES SCHWAB USE ONLY															
□ NYSE □ S	ÝSE □ SEC 144 □ NRA □ AKA □ CRS EMPL														
Approved by	Print Name of Approver						d								Branch Office
Plan ID Number	Registration Code	Index as Document Number 280	Account Number			—					—				Affiliate Number

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## Schwab Personal Choice *charles* schwab Retirement Account<sup>®</sup> (PCRA) Participant Limited Power of Attorney (LPOA) Agreement

CORPORATE SERVICES Page 1 of 2

## These terms relate to your account and are part of the Account Agreement between each account holder and Schwab. Please retain for your files.

By signing this form, you ("Participant") and Charles Schwab & Co., Inc. ("Schwab") agree that the authority conferred on Participant by the Plan Sponsor, Plan Trustees ("Trustees") or by the Custodial Institution for the Plan (the "Institution"), as the case may be, in accordance with the LPOA Authorization to Participant in the Schwab Personal Choice Retirement Account® Plan Application, shall be exercised according to the following terms and conditions. If you are the beneficiary of a deceased Participant, you will be considered the "Participant" for purposes of this form.

PCRA Fees. The Retirement Plan Provider, Trustee or Institution may charge additional fees for opening and maintaining Participant's PCRA.

#### Understanding Our Agreement. Participant agrees to:

- Read the Schwab One® Account Agreement;
- · Read other agreements relating to Participant's PCRA;
- · Read amendments to the agreements;
- · Contact a Schwab representative if Participant does not receive or understand the agreements or amendments; and
- · Be bound by the terms of these agreements and all amendments.

If Participant adds features to Participant's PCRA after it is opened, Participant agrees to be bound by the terms in the agreements relating to these features.

## Responsibility for Investment Decisions.

Participant acknowledges that:

- · Participant is responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy;
- · Except as provided in this section, Schwab is not responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy;
- Schwab will not give legal or tax advice;
- · Schwab is in no way responsible for supervising or monitoring trading in Participant's PCRA;
- · Participant understands that no investments will be made with respect to Participant's PCRA except as Participant specifically instructs Schwab: and
- · Purchases and sales of securities in Participant's PCRA are subject to commissions and transaction fees.

Schwab agrees that it is responsible for determining the nature, potential value and suitability of any particular security, transaction or investment strategy for Participant only (1) if required by applicable law, or (2) if:

- · A Schwab representative gives advice directly to Participant; and
- · The advice is clearly identified as a Schwab recommendation for Participant to enter into a particular transaction or to buy or sell a particular security.

Credit Verification. Participant authorizes Schwab to inquire from any source, including a consumer reporting agency, as to Participant's credit worthiness and ongoing eligibility for the account at any time throughout the life of the account, and thereafter for debt collection or investigative purposes.

Authorization to Trade for PCRA. Participant may place trading orders for Participant's PCRA pursuant to the LPOA. The Plan Sponsor, Trustees or Institution may revoke the LPOA at any time by giving written notice to Schwab. Participant agrees not to take any actions that exceed Participant's authority under the LPOA or any other agreement between Participant and the Trustees or Institution or Plan Sponsor with respect to which the PCRA is opened.

Appointment of Limited Power of Attorney for Third Party. By execution of a Schwab Personal Choice Retirement Account Limited Power of Attorney (LPOA) for Third Party, including a Schwab Personal Choice Account Limited Power of Attorney (LPOA) for an Investment Manager, Participant may grant authority to an attorney-infact to trade in Participant's PCRA but not to make withdrawals. The ability to work with a third party, including a professional money manager, varies by retirement plan.

Mutual Fund Minimum Investments. Participant acknowledges that mutual funds require a specified minimum investment, and that until sufficient amounts have been deposited into Participant's PCRA, it will not be possible to invest in such mutual funds.

Uninvested Funds. All uninvested funds held within Participant's PCRA will be automatically invested (swept) into the Schwab Money Market Fund. It is the responsibility of Participant to allocate funds into other investments, if so desired, once funds have been invested (swept) into the Schwab Money Market Fund.

Trading Restrictions. PCRA may not include trading on "trade-away" trades, collectibles, currencies, precious metals, real estate, private placements, futures, commodities, margin accounts, index and equity options, short sales or Schwab corporate debentures/collateralized debt obligations. If specifically allowed by Participant's retirement plan, Participant may write covered calls and buy protective puts. Participant must complete a Schwab Personal Choice Retirement Account Options Application-Participant to be approved to trade options. Participant's retirement plan may have other trading restrictions that limit Participant's investment options.

Compliance with Applicable Law. Participant will comply with all applicable state and federal securities laws.

Information. Participant will provide promptly any information reasonably requested by Schwab concerning the management of Participant's PCRA or compliance with this Agreement. If questions arise concerning compliance with any law, Participant will take any action believed by Schwab to be necessary and proper to ensure compliance with

applicable law. Schwab has no duty to supervise or monitor Participant's management of Participant's PCRA or compliance with applicable laws. Schwab may disclose Participant's name, address and share position upon request to companies whose securities are held in Participant's PCRA, unless Participant notifies Schwab in writing not to disclose this information.

Indemnification. Participant will indemnify and hold harmless Schwab, its affiliates and their directors, officers and employees from and against all claims, actions, costs and liabilities, including attorneys' fees, arising out of or relating to:

- Any breach by Participant of any provision of this Agreement;
- Any dispute between Participant and Plan Sponsor; and
- Any dispute between Participant and the Trustees (or the Institution [if applicable]) except when The Charles Schwab Trust Company, or any of its affiliates, acts as the Trustee (or the Institution [if applicable]) for Participant's plan assets.

#### Trade Confirmations and Account Statements.

Unless the Plan Sponsor, Trustees or Institution direct otherwise, Schwab will send trade confirmations and account statements to Participant and, if requested by the Plan Sponsor, Trustees or Institution, to the Plan Sponsor, Trustees or Institution and other parties as directed.

Transfers to and from PCRA and Distributions. Participant is solely responsible for contacting Participant's Retirement Plan Services Provider to direct transfers between Participant's PCRA and the core investment options, if applicable, available through Participant's retirement plan. Transfers into Participant's PCRA will be automatically invested (swept) into the Schwab Money Market Fund until Participant instructs Schwab to allocate funds into other investments. Transfers out of Participant's PCRA to the core investment options will be made from the Schwab Money Market Fund. Participant is solely responsible for instructing Schwab to liquidate sufficient PCRA assets for a cash distribution from the plan, including a lump-sum distribution, and for ensuring that sufficient funds are held in the Schwab Money Market Fund prior to requesting any cash transfer from PCRA. Participant may be able to make an in-kind transfer or distribution, such as one in the form of a direct rollover to an Individual Retirement Account (IRA). Contact your Retirement Plan Services Provider to determine eligibility for an in-kind transfer or distribution.

Liquidation. If for any reason Participant's PCRA has insufficient funds to cover the purchase price of any trade or a fee, Schwab may take appropriate steps in its discretion to complete, cancel or liquidate one or more transactions or investments. Additionally, Schwab may, on direction from an authorized party, which may include the Plan Sponsor, Trustees or Institution, liquidate one or more transactions or investments in order to address corrections which may be required pursuant to the provisions of the plan document, the Employee Retirement Income

Security Act of 1974, as amended (ERISA), or the Internal Revenue Code of 1986, as amended (IRC), including, but not limited to, the correction of excess annual additions pursuant to IRC 415, of excess contributions pursuant to IRC 401(k), of excess aggregate contributions pursuant to IRC 401(m) and of excess deferrals pursuant to IRC 402(g), to the extent that Schwab has either been informed by the authorized party that such correction is required or has the responsibility for the determination of the need for such correction pursuant to the terms of the Schwab One<sup>®</sup> Account Agreement and any other applicable agreements between Schwab and the authorized party.

**Entire Agreement.** This Agreement contains all of the agreements, representations and understandings made between Participant and Schwab. All modifications and amendments hereto must be in writing and signed by both parties.

**Waivers.** The failure of either party at any time to require performance by the other party of any provision of this Agreement will not affect in any way the right to require such performance at any time thereafter. The waiver by either party of a breach of any provisions hereof will not be taken or held to be a waiver of the provision itself.

**Governing Law.** This Agreement, and all future agreements you shall enter into with Schwab, unless otherwise indicated on such other agreement, shall be governed by the law (but not the choice or law doctrines) of the state of California. This is the case regardless of whether you reside or transact business with Schwab in California or elsewhere, except that the section entitled "Arbitration" shall be governed by the Federal Arbitration Act.

Required Arbitration Disclosures. Regulatory authorities require that any brokerage agreement containing a predispute arbitration agreement must disclose that this agreement contains a predispute arbitration clause. This Agreement contains a predispute arbitration clause. By signing an arbitration agreement, the parties agree as follows:

- All parties to this agreement are giving up the right to sue each other in court, including the right to a trial by jury, except as provided by the rules of the arbitration forum in which a claim is filed.
- Arbitration awards are generally final and binding; a party's ability to have a court reverse or modify an arbitration award is very limited.
- The ability of the parties to obtain documents, witness statements and other discovery is generally more limited in arbitration than in court proceedings.
- The arbitrators do not have to explain the reason(s) for their award.
- The panel of arbitrators will typically include a minority of arbitrators who were or are affiliated with the securities industry.
- The rules of some arbitration forums may impose time limits for bringing a claim in arbitration. In some cases, a claim that is ineligible for arbitration may be brought in court.

 The rules of the arbitration forum in which the claim is filed, and any amendments thereto, shall be incorporated into this agreement.

No person shall bring a putative or certified class action to arbitration, nor seek to enforce any predispute arbitration agreement against any person who has initiated in court a putative class action; or who is a member of a putative class who has not opted out of the class with respect to any claims encompassed by the putative class action until:

- 1. the class certification is denied;
- 2. the class is decertified; or
- 3. the customer is excluded from the class by the court.

Such forbearance to enforce an agreement to arbitrate shall not constitute a waiver of any rights under this Agreement except to the extent stated herein.

Arbitration Agreement. Any controversy or claim arising out of or relating to (i) this Agreement, any other agreement with Schwab, an instruction or authorization provided to Schwab or the breach of any such agreements, instructions, or authorizations; (ii) the Account, any other Schwab account or Services; (iii) transactions in the Account or any other Schwab account; (iv) or in any way arising from the relationship with Schwab, its parent, subsidiaries, affiliates, officers, directors, employees, agents or service providers, including any controversy over the arbitrability of a dispute, will be settled by arbitration.

This arbitration agreement will be binding upon and inure to the benefit of the parties hereto and their respective representatives, attorneys-in-fact, successors, assigns and any other persons having or claiming to have a legal or beneficial interest in the Account, including court-appointed trustees and receivers. This arbitration agreement will also inure to the benefit of third party service providers that assist Schwab in providing Services ("Third Party Service Providers") and such Third Party Service Providers are deemed to be third party beneficiaries of this arbitration agreement.

The parties agree that this arbitration agreement will apply even if the application to open the Account is denied and will survive the closure of your Account and/or the termination of services rendered under this Agreement.

Such arbitration will be conducted by, and according to the securities arbitration rules and regulations then in effect of, the National Association of Securities Dealers (NASD) or any national securities exchange that provides a forum for the arbitration of disputes, provided that Schwab is a member of such national securities exchange at the time the arbitration is initiated. Any party may initiate arbitration by filing a written claim with the NASD or such eligible national securities exchange. If arbitration before the NASD or an eligible national securities exchange is unavailable or impossible for any reason, then such arbitration will be conducted by, and according to the rules and regulations then in effect of, the American Arbitration Association (AAA). If arbitration before the AAA is unavailable or impossible for any reason, the parties agree to have a court of competent jurisdiction appoint three (3) arbitrators to resolve any and all disputes or controversies between or among the parties. Each party shall bear its own initial arbitration costs, which are determined by the rules and regulations of the arbitration forum. In the event of financial hardship, the arbitration forum may waive certain costs in accordance with such rules. At the conclusion of the hearing, the arbitrators will decide how to assess the costs of the arbitration among the parties.

Any award the arbitrator makes shall be final and binding, and judgment on it may be entered in any court having jurisdiction. This arbitration agreement shall be enforced and interpreted exclusively in accordance with applicable federal laws of the United States, including the Federal Arbitration Act. Any costs, fees or taxes involved in enforcing the award shall be fully assessed against and paid by the party resisting enforcement of said award.

All notices from one party to the other involving arbitration shall be considered to have been fully given when so served, mailed by firstclass, certified or registered mail, or otherwise given by other commercially accepted medium of written notification.

In addition to the above provisions, if a party to this Agreement is or becomes a non-U.S. resident at the time of any controversy subject to this arbitration agreement, such party acknowledges and agrees to the following additional provisions:

- (1) The rules of the organization administering the arbitration specifically provide for the formal designation of the place at which the arbitration is to be held.
- (2) Entering into this Agreement constitutes consent to submit to the personal jurisdiction of the courts of the state of California, U.S.A., to interpret or enforce any or all of these arbitration provisions. Judgment on any arbitration award may be entered in any court having jurisdiction, or application may be made to such court for judicial acceptance of the award and an order of enforcement, as the case may be.
- (3) The exclusive language to be used by the parties and the arbitrators in the arbitration proceedings shall be English. Any party wishing an interpreter shall make all arrangements directly with the interpreter and shall assume all costs of the service.
- (4) If a party is a foreign government or state, state-owned or state-operated enterprise or other instrumentality of a foreign government or state, such party waives all rights of sovereign immunity and neither the Federal Act of State doctrine nor the doctrine of sovereign immunity shall apply insofar as any enforcement in courts located in the U.S.A. is concerned.